

## FAQs

### **Why should I consider Voicemed?**

Healthcare providers are increasingly being challenged to come up with new ways to communicate with their patients. Voicemed is a company founded by healthcare professionals, so we know and understand how these technologies can be used to maximize results in your organization.

### **How do automated notifications work?**

We use state of the art voice software to call your patients in a timely, professional manner. Implementing your campaigns is a simple process, requiring minimal IT and staff time. Working from your existing data, we create customized scripts for your various call needs.

### **How effective are automated notifications?**

Studies show that automated voice messaging is very effective. Patients prefer this method of communication over other approaches, especially for time sensitive information. Our services are very low cost, and produce higher response rates and a significant return on investment.

### **What can I use automated notification services for?**

Voicemed's automated notification services can be used for many different applications, including –

- Collections/ Balance due notifications
- Appointment Reminders
- Test results
- Many more